Citing multiple sources in a single parenthetical citation or footnote:

When you are inserting a citation in Microsoft Word, the “Classic View” has a choice for multiple sources. To find this, click on the Z in the box to add a citation and select Classic View:

Then you should see a bigger box with a choice at the bottom for Multiple Sources:
That will open a new column where you can pick sources from your list and add as many as necessary using the arrows between the columns: